



RISE ACADEMY OF ENTREPRENEURSHIP

Your Passion. Our Guidance.
Your Stage.

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Terms and Conditions

RISE Academy of Entrepreneurship (Pty) Ltd Last updated: July 2026

1. Introduction

These Terms and Conditions govern your use of the RISE Academy website (riseacademy.co.za) and your enrolment in any course, programme, or short course offered by RISE Academy of Entrepreneurship (Pty) Ltd ("RISE Academy," "we," "us," or "our"), including at our Johannesburg (173 Oxford Road, Rosebank), Cape Town, and Durban campuses.

By using our website, submitting an enrolment application, or registering for any course, you accept these Terms and Conditions in full. If you disagree with any part of these terms, you must not use our website or enrol in our courses.

2. Enrolment

2.1 All applicants must complete the official RISE Academy Enrolment Form and provide accurate information as it appears on their identity document or passport.

2.2 Enrolment is only confirmed once payment (or the required deposit) has been received and processed.

2.3 By submitting the enrolment form, you confirm that you understand all courses offered by RISE Academy come at a cost, and that no course is provided free of charge.

2.4 All classes are conducted by RISE Academy. Any request for extra or one on one classes must be arranged directly through RISE Academy management. Private lessons arranged with a mentor without management's consent may lead to disciplinary action against the learner and/or the mentor.

2.5 Class attendance is required. A student must attend a minimum of 50 percent of their course to be eligible to complete the assessments for that course.

3. Payment Terms

3.1 RISE Academy offers the following payment options, depending on the course and schedule selected:

- Upfront discounted settlement - due to secure your place in the course. All upfront payments are due 10 business days prior to the course start date.
- Monthly payments - a deposit is required to secure your place, with the balance billed monthly via invoice, payable within 7 days of receipt.
- Student loan - the full course fee plus a 5% administration charge applies. Applying for the loan is the student's responsibility; RISE Academy will assist but the student must ensure all required paperwork is provided to both RISE Academy and the lender. A sponsor who is a South African citizen, has stable employment with a consistent income, and a positive credit record is required to act as surety.

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3.2 An invoice will be issued by RISE Academy to the student and the person responsible for the account. Your place in the course is only confirmed once payment has been received.

3.3 Monthly invoices are sent on the 21st of each month (or the nearest business day) and are payable within 7 days.

3.4 Non payment process: if an invoice is not settled, RISE Academy will follow this timeline:

1. Reminder 1, approximately 7 days from receipt of invoice
2. Reminder 2, approximately 7 days from Reminder 1
3. Suspension from classes, approximately 7 days from Reminder 2
4. Letter of demand, approximately 7 days from suspension
5. Referral to a debt collector, approximately 7 days from the letter of demand

3.5 RISE Academy reserves the right to suspend a student's account without following the full reminder sequence above where there has been repeated non-payment, no response to a prior reminder, or other circumstances RISE Academy reasonably considers to warrant immediate suspension.

3.6 Course fees are charged for enrolment in the full programme, not on a per-class or attendance basis. Fees are not recalculated, prorated, or reduced for classes missed by the student, regardless of the payment option selected.

3.7 Overdue accounts may attract interest at the maximum rate permitted by law, and the student is liable for any legal fees, collection agency fees, or other costs reasonably incurred by RISE Academy in recovering unpaid amounts.

3.8 Where an account is referred for debt collection, RISE Academy may share the relevant account and contact information with the appointed debt collection agency and, where applicable, a credit bureau, solely for the purpose of recovering the outstanding amount.

3.9 For queries about fees, your account, or available discounts, contact accounts@riseacademy.co.za.

4. Cancellations and Withdrawal

4.1 We understand that personal circumstances may require a student to withdraw. Please notify RISE Academy in writing as soon as possible. A one calendar month notice period is required.

4.2 You remain responsible for payment of invoices and monthly fees up until the end of the notice period.

4.3 Withdrawn students are always welcome to return to RISE Academy to complete their course at a later stage, and are encouraged to stay in touch even after unenrolling.

4.4 All monies paid to RISE Academy are non refundable.

5. Bonus Opportunities

RISE Academy occasionally invites students to participate in additional opportunities beyond the core course offering, such as event invitations, stage and performance opportunities, guest classes and Q&As, residency applications, and photoshoots. Eligibility for these invitations is specific to the course completed, and requires the student's account to be paid up to date.

6. Photos, Video, and Student Content

6.1 RISE Academy regularly takes photos and videos of students and campus activity for use on our website and social media channels.

6.2 By enrolling, you indicate whether you consent to RISE Academy using your (or your child's, where applicable) image for these purposes, as recorded on your enrolment form. You may withdraw this consent at any time by contacting info@riseacademy.co.za.

7. Conduct and Discipline

7.1 Students are expected to conduct themselves professionally and respectfully towards mentors, staff, and fellow students.

7.2 Private arrangements with mentors outside official RISE Academy channels are not permitted and may result in disciplinary action.

7.3 A learner has the right to raise a complaint regarding a decision made by a staff member concerning misconduct, an academic sanction, or perceived unfair treatment (including bias or discrimination). Complaints must be submitted in writing to the Director within 7 calendar days of the relevant decision or incident. RISE Academy will convene an informal meeting within 7 days to attempt to resolve the matter, escalating to a formal committee hearing if required.

8. Assessment Appeals

8.1 A learner who disagrees with a "Not Yet Competent" assessment result may lodge an appeal using the official Notice of Appeal form within 7 days of receiving their assessment feedback.

8.2 The assigned assessor has 7 days to respond, followed by a moderator review if required. If the internal appeal process is exhausted and the learner remains dissatisfied, RISE Academy will escalate the matter to the relevant QCTO recognised Quality Assurance Partner (QAP) or Assessment Quality Partner (AQP), whose decision is final.

9. Intellectual Property

9.1 All course material, curricula, branding, and content provided by RISE Academy remain the intellectual property of RISE Academy of Entrepreneurship (Pty) Ltd and may not be reproduced, distributed, or used for commercial purposes without written permission.

9.2 Course manuals and materials are provided for the personal use of the enrolled student only.

10. Website Use

10.1 This website and its content are owned by RISE Academy of Entrepreneurship (Pty) Ltd. You may use the website for personal, non commercial purposes only.

10.2 Our website uses cookies. By using the website, you consent to our use of cookies in accordance with our Cookie Policy.

11. Electronic Signatures

Electronic signatures on our forms and agreements are governed by the Electronic Communications and Transactions Act, 25 of 2002 (South Africa), and are considered legally binding.

12. Limitation of Liability

RISE Academy will take reasonable care in the delivery of its courses but does not guarantee specific career or income outcomes for any student. RISE Academy is not liable for indirect or

consequential loss arising from use of the website or participation in a course, to the extent permitted by South African law.

13. Changes to These Terms

RISE Academy reserves the right to update or amend these Terms and Conditions at any time. Continued use of the website or enrolment in a course after changes are posted constitutes acceptance of the revised terms.

14. Governing Law

These Terms and Conditions are governed by the laws of South Africa. Any dispute arising from them will be subject to the jurisdiction of the South African courts.

15. Force Majeure

RISE Academy is not liable for any delay, cancellation, or failure to perform its obligations where this is caused by circumstances beyond its reasonable control, including but not limited to loadshedding, natural disaster, civil unrest, or government action.

16. Severability

If any clause of these Terms and Conditions is found to be invalid or unenforceable, the remaining clauses will continue in full force and effect.

17. Contact Us

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